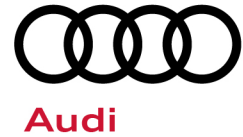


原廠保用 - 客戶權責聲明

地址:
香港荃灣沙咀道 6 號
嘉達環球中心 36 樓

1. 對於任何仍然在有效期內的奧迪原廠保用或之前附送延長保用，奧迪香港客戶均享有自由選擇在原廠維修中心或其他市場上非原廠授權汽車維修中心進行維修或保養汽車的權利，而不會因為此選擇而抵消該客戶車輛的奧迪原廠保用或之前附送延長保用。
2. 客戶透過奧迪原廠保用或之前附送延長保用，所申請要求任何索償，奧迪廠方會按其官方所定“保用指引”作出判斷是否受理或拒絕，包括：
 - (A) 車主是否按“車主使用手冊”於廠方、進口商或原廠代理的建議定期保養間距，或建議公里範圍內進行專業保養或維修；
 - (B) 汽車是否適當地被使用（例如：沒有參加賽道賽車活動，只在正常道路駕駛）；
 - (C) 汽車是否曾被安裝或改裝任何未經過廠方認可的機件或零件等。詳情以奧迪廠方判斷作準。
3. 奧迪廠方、進口商及原廠代理將不承擔任何在非原廠或獨立車房檢查或維修過程當中任何金錢、時間或任何對車主、乘客或其他道路使用者安全上或其他範疇上的責任。

2023 年 3 月更新



Standard Warranty
Customer Rights & Obligation Disclaimer

Office Address:
36/F, The Octagon
6 Sha Tsui Road
Tsuen Wan, Hong Kong

1. For any Audi vehicle in Hong Kong with Standard Warranty or Complimentary Extended Warranty still within valid period, Maintenance Services and Repair Services may be conducted at a Non-Authorised Repair Centre without this invalidating a Standard Warranty or a Complimentary Extended Warranty or leading to claims under a Standard Warranty or a Complimentary Extended Warranty being rejected.

2. Warranty claim may not be acknowledged rejected by Audi AG, based on considerations from the official warranty handbook including,
 - (A) Buyer failed to observe the recommendations for the treatment, servicing and maintenance of the vehicle (eg. Owner's manual or service schedule), or
 - (B) The vehicle has been improperly treated or overused, for example in motorsport competitions, or
 - (C) Parts have been fitted to the vehicle, the use of which or the way been altered was not approved by Audi AGThe consultation of Audi AG shall be final and conclusive.

3. Audi AG, importer and dealer are free from any obligation of time, money, safety of drivers, passengers or other road users, or to reimburse the Passenger Car owner for Repair Services or Maintenance Services conducted at a Non-Authorised Repair Centre which would have been provided for free under the Standard Warranty or a Complimentary Extended Warrant.

Updated on March 2023